RUBIZZLE TECHNOLOGY www.rubizzletech.com

POS Software Maintenance

Create, update, and customize a table of contents, Corrective Maintenance fix the exits problems.

When you buy or purchase the software, that software under works a lots of functions and methods even matric calculation with functions. The maintenance contract to improvement your software requirements and reports, that why it is important contract.

The key of issue come in software to correction and fix even update in world demands. When user are using more functions and demands that should be management and correction needs **try to good**.

What we provide you in AMC.

The Annual Maintenance Contact, We provide to you, our services and attentions, for example when you buy a car the price is around 8 million, and when you drive on road the price to going reduce the real value and when any spare parts issue came then user go for maintenance and pay for different issue and different charges, and software tuning with backend database.

Try It: In software when you are using, it will work fine, even reports, so once calculation functions and methods use then **issues came** and then we are check or test and update product.

AMC contract with customer when you buy the software from Rubizzle International Technology, so under all software we provide to maintenance for clients.

Why important for customer AMC.

The software price client paid on desk, as you buy Microsoft Windows or Microsoft Word, once you need Enterprises edition as like accounts then you have pay more but after you need updates and tuned software monthly based, because it will maintain your software reports and requirements. If you avoid AMC then you never get any our services and update. Before you just pay software amount not our services amount as same before car example mentioned in documents.

Error & Bugs Problems

The heavy issues are calculation with your stock, reports, tax, sales, purchase and updates. So error mean software suddenly stopped. Bugs mean to calculation are wrong came and reports need to fix.

When need Software Updates

The software demands day by day always change because the market requirements are update so client should update the software according to market. Once you buy the product then you no need to update, once you compare the market value then need to add in software with new modules and components, otherwise no need update.

Update Software: Update software GUI and reports.

- 1. Database Query Update
- 2. Software Interface Update more friendly
- **3.** Software Reports

If you need to change the GUI software it's depend on condition to change otherwise exists form value have to applied.

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Corrective & Adaptive Maintenance

We are providing for point of sale software corrective agreements. We add small parameters Adaptive in this contract for easy to understand customer long terms to use the product. We are providing following conditions in the agreement.

This includes modifications and **updations** done in order to correct or **fix problems**, which are either discovered by user or concluded by user error reports.

This includes modifications and updations applied to keep the software **product up-to date** and tuned business environment.

Terms & Conditions

The **Rubizzle Technology** to provide our customer's end of agreement for use our products and services. Our all software buying invoice or register online product with key code. It will identify our customer registered product online. If you not register the product online, you are not accept this agreement and disclosed agreement, even you not claim to product warranty and maintenance condition.

The **Rubizzle Technology** is not engaged with this agreement without above conditions and product legal invoice, Product ID have to register online. All agreement annually renewal once the agreement will expire no condition will apply 2 parties.

The agreement annual change with market value price of maintenance will be update according to agreement conditions. If customer non-payment software or AMC, that will not accept this agreement for apply conditions.

Once you come under the agreement, these following act we are not responsible for any data lose and software crashed, Virus attack, Electric Failure, Hardware Failure, format or delete files physical path, database delete physical, open database with permission, open or without run Queries Company is not responsible for your data and product Id

Terms and condition & database protect tools should be add in agreement if you are not protect class use for database, we are also not accept the agreement. We are recommended to customer hardware and protection tools and environment, if you are not fill the environment tools and under estimate this conditions, you are not claim to agreement. Customer should before to accept the agreement online register product with real company name as government papers, if you are tax player, must add the FBR copy attached.

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Document Requirements

Before to sign the agreement you have to provide following documents and requirements.

- FBR or Government License Paper
- National ID Owner
- Software Product Name and Product ID
- Software Sale Invoice

Not accept: We are not accept without above following prove and copies attachment with agreement of software AMC.

Expire Software

Software will expire annually this agreement design and printed 2019 year, old agreement copies are not acceptable, online available registration software.

Registration Advantage

Notice: If you are registered online <u>www.rubizzletech.com</u> website with product then, you have download latest agreement copies, even your upload agreement and register product code.

Payment Plan

Payment: Annual Maintenance Contract (AMC)

- 1. Annual Amount: PKR 30,000.00 [thirty thousand only]
- **2.** Installment: PKR 2600.00 x 12
- **3.** Tax Value: PKR 6300.00 [six thousand three hundred]

Feedback

If you have any question kindly contact: <u>mssdeveloper@gmail.com</u>, Mob: +92 334 7778625, Sialkot Pakistan.